

Lesson 92: Apology 1: Receiving an Apology (Casual)

By Xandra

1. Dialogue

First, repeat after your tutor. Then, practice each role.

Taro is at the bank. He is talking to the bank manager, Mr. Smith.

Taro: Good morning. Are you the bank manager?

Mr. Smith: Yes. I'm William Smith. How can I help you today?

Taro: I was here yesterday because I had to transfer some money to Japan. The bank teller asked for identification so I gave her my passport.

Mr. Smith: Did the transaction go well?

Taro: Yes. But I think I left my passport here.

Mr. Smith: Oh, I see. Give me one minute, sir. Let me ask the teller about it.

(After a while...)

Mr. Smith: Here you go, Mr. Yamada. (Handing Taro his passport) We **owe** you **an apology**. We hope we didn't cause you any inconvenience.

Taro: Don't worry about it. It's partly my fault. I didn't check for my passport before leaving the bank.

Mr. Smith: Is there anything else I can do for you?

Taro: That's all, thanks. I'm just very happy to have my passport back.

2. Today's Phrase

First, repeat after your tutor. Then, make a few sentences using Today's phrase.

1. A: Mr. Lee mistakenly blamed Jack for the wrong report.

B: I guess Mr. Lee **owes** Jack **an apology**.

2. I've been waiting for you for an hour. You **owe** me **an apology** for being late.

3. A: You said some very mean things to me last night.

B: I **owe** you **an apology**. I didn't mean to call you 'fat'.

* **owe A an apology** / Aに謝らなければならない

3. Your Task

Situation 1: You are in a restaurant and the waiter is taking your order. You want to have the grilled salmon, but the waiter tells you that it's not available, and he says sorry. Respond to the waiter's apology.

Situation 2: After paying at the supermarket, you realized that you didn't get your credit card back. You are now talking to the cashier and telling her about what happened. She apologizes for forgetting to give it back to you. Respond to the cashier's apology and advise her to be more attentive next time.

4. Let's Talk

What's the importance of accepting an apology?

Some people give excuses before they apologize. What do you think of this style of apology?

Is it easier for you to forgive someone if you are given an apology gift? Why do you say so?

5. Today's photo

Describe the photo in your words as precisely as possible.



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