

Lesson 69: Packaging, Shipping and Delivery

By Xandra

1. Dialogue

First, repeat after your tutor. Then, practice each role.

Makoto works for Hydra Computers. His company has a big shipment going to Vietnam. He is talking to Mr. Anderson, an employee of the shipping company.

Mr. Anderson: Thank you for calling ABC Shipping Company. This is Neo Anderson. How can I help you?

Makoto: I'm Makoto from Hydra Computers. We have a shipment going to Vietnam. Can you tell me the status of the cargo?

Mr. Anderson: I've got the documents here, sir. It will be on a ship to Vietnam tomorrow morning.

Makoto: Is that for certain?

Mr. Anderson: As long as the shipping documents are **in order**, it will be on its way tomorrow as scheduled.

Makoto: When will it arrive in Vietnam?

Mr. Anderson: It should be at Nha Trang Port in ten days.

Makoto: I see. Thank you for the information, Mr. Anderson.

2. Today's Phrase

First, repeat after your tutor. Then, make a few sentences using Today's phrase.

1. The government is doing everything to keep the country **in order**.
2. The books are arranged **in** alphabetical **order**.
3. I have to make sure that everything is **in perfect order** when my boss arrives.

* **in order** / ①順番に ②整然と ③調子よく ④適切な、ふさわしい

3. Your Task

You work for a shipping company. Due to a typhoon in the Pacific Ocean, shipments have been delayed for a week. You've just received a phone call from a customer. She's been expecting an important package, and it has not arrived. Apologize to the customer and explain the cause of the delay. Tell her that your company will do its best to speed up the delivery.

4. Let's Talk

*Does your company have a lot of import and export activities?
Tell your tutor about it.*

*In your experience, what is the best way to pack a fragile item?
What are the important things to consider when you are sending a package?*

5. Today's photo

Describe the photo in your words as precisely as possible.



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