

Lesson 64: Warranty

By Xandra

1. Dialogue

First, repeat after your tutor. Then, practice each role.

Takeshi works in an electronics shop. A customer has come in with his broken computer, and he wants to have it fixed.

Mr. Barton: Hello. I'd like to have my computer fixed. I bought it from this store last year.

Takeshi: Let me check if there's a record of the warranty in our file.

Mr. Barton: I didn't **throw away** the receipt and the warranty card. Here they are.

Takeshi: (Checking the warranty card) I'm sorry, sir. But your warranty expired last week.

Mr. Barton: What? (Looking at the card)

Takeshi: We can still fix the computer, but the repairs won't be free.

Mr. Barton: Can't you extend the warranty? It has only been expired for 5 days.

Takeshi: Let me talk to the manager about it. Please excuse me for a moment.

2. Today's Phrase

First, repeat after your tutor. Then, make a few sentences using Today's phrase.

1. My wife **threw away** all the junk food in the house.
2. When are you going to **throw away** that old typewriter?
3. Jack had an opportunity to have a good education, but he **threw it away**.

* **throw away** ~ / ~を捨てる

3. Your Task

You recently bought a TV. Soon after, while watching your favorite show, the TV shut down, and you smelled something burning. You've decided to take it back to the store. Tell the store clerk (=your tutor) what happened, and express your disappointment about the TV. You should mention that it's still under warranty. The store clerk will apologize and promise to have it fixed. Ask him when you can have the TV back.

4. Let's Talk

What do you do when your computer or smartphone is not working well?

Why do shops or electronic companies provide warranties?

Would you buy an inexpensive product that has no warranty? Why or why not?

5. Today's photo

Describe the photo in your words as precisely as possible.



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